

This presentation provides information regarding the migration of mail tracking visibility from IMb Tracing® and *PostalOne!*® as well as Data Distribution Profiles from the Mailer ID (MID) system to Informed Visibility® (IV®) for IV Release 1.0.

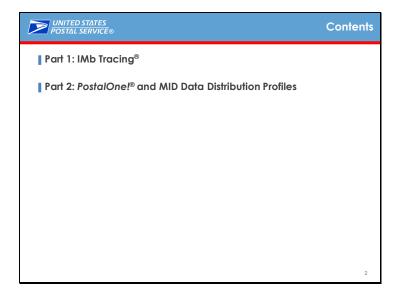
This presentation describes and shows what is being migrated from the legacy systems and where the migrated information will be available in IV.

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#### Slide 2 – Contents

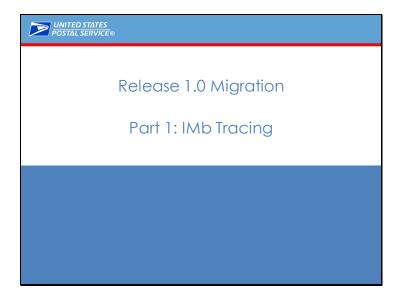


The presentation is broken into two parts:

- Part 1: IMb Tracing
- Part 2: PostalOne! and MID Data Distribution Profiles

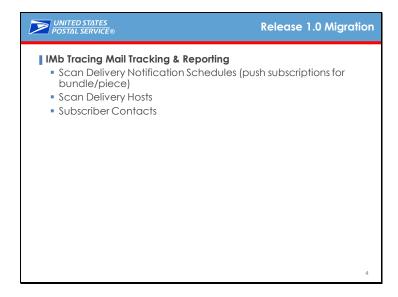
Hyperlinks within this document allow you to move to the part of the presentation you would like to review or go to a slide with additional information. There are also hyperlinks for email addresses.

Slide 3 - Part 1: IMb Tracing



Note: Minor changes may be made to the IV user interface before Release 1.0 National Rollout.

#### Slide 4 - Release 1.0 Migration

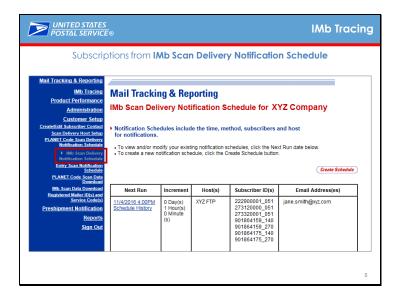


The following information is being migrated from the IMb Tracing Mail Tracking & Reporting application to the IV application:

- Scan Delivery Notification Schedules (push subscriptions that receive bundle and piece mail tracking data)
- Scan Delivery Hosts
- Subscriber Contacts

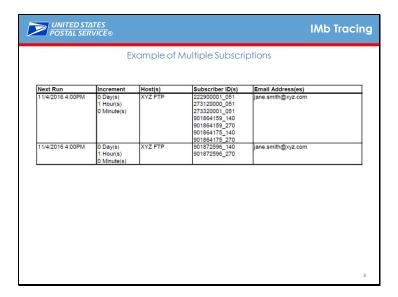
Details are provided on the following slides.

#### Slide 5 - IMb Tracing Subscriptions



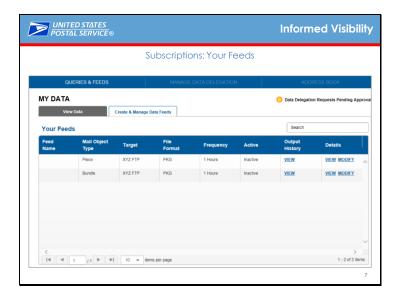
- Your active subscriptions from the **IMb Scan Delivery Notification Schedule** section of IMb Tracing migrate to IV with their existing settings.
- Each row of the table on this page is a separate IMb Tracing subscription and appears in IV as a separate subscription. [An example of this table showing two rows/two subscriptions is on the <u>following slide</u>.]
- IV will send mail tracking data to the same host and at the same frequency as in IMb Tracing.
- You will receive data from IV for the same MIDs, routing codes, and Service Type IDs (STIDs) as indicated in the **Subscriber ID(s)** column of your IMb Tracing subscriptions.
  - The numbers in this column are either MID-STID combinations or routing code-STID combinations.
  - For the row shown on the slide, a subscription was set up in IV to receive data for the seven
     MIDs and routing codes in the Subscriber ID(s) column here.
- If you selected email addresses to receive success/failure notifications for these subscriptions in IMb Tracing, these same email addresses receive success/failure notifications for the IV subscriptions.

# Slide 6 – IMb Tracing Subscriptions



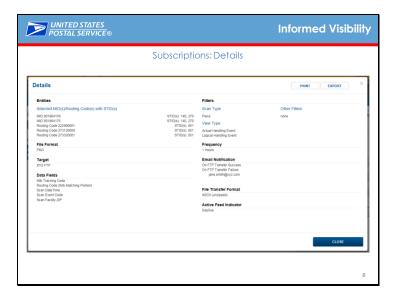
• Each row of this table is a separate IMb Tracing subscription and appears in IV as a separate subscription.

#### Slide 7 – IV Subscriptions



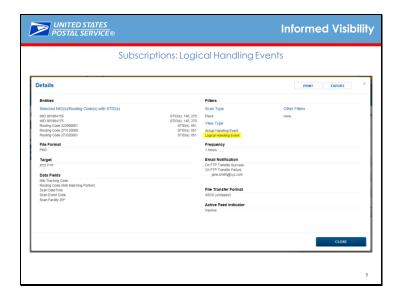
- Your migrated IMb Tracing subscriptions appear in IV under Queries & Feeds > Create & Manage Data Feeds > Your Feeds.
- You have two separate subscriptions in IV for each subscription you had in IMb Tracing.
  - IMb Tracing subscriptions received data for both bundles and pieces. In IV, a subscription can only receive data for one mail object type.
  - Therefore, each IMb Tracing subscription is broken into two subscriptions one for pieces and one for bundles – during the migration.

#### Slide 8 – IV Subscription Details



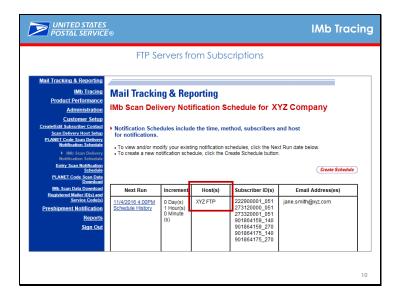
- Subscriptions are set to "inactive" when migrated. Before National Rollout, you will be asked to select a desired subscription activation date.
- Data comes from IV in the same format as it did from IMb Tracing (fixed-width, comma delimited package file with five data attributes).
- During the migration, the **File Transfer Format** field is populated from the IMb Tracing information for the host (server) selected for this subscription. In IV, you select the File Transfer Format when creating a one-time query or data feed instead of when adding a server to your address book.
- One difference between IV and IMb Tracing is that contacts under Email Notification do **not** receive an email when mail tracking data is not available to send for the subscription. This will be implemented in IV in a future release.

# Slide 9 – IV Subscriptions: Logical Handling Events



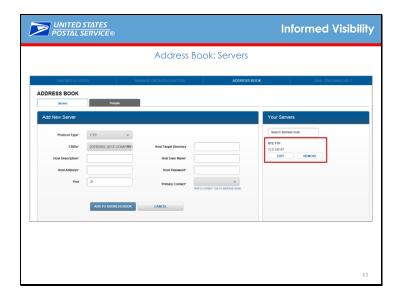
- Logical handling events, which include logical delivery events, are automatically included in migrated piece subscriptions in IV.
- For Release 1.0, the only available logical handling event is the logical delivery event. A logical delivery event is an implied delivery. The operation code (opcode) for a logical delivery event is 517. For information about the business rules for creating logical delivery events, see the *IV Mail Tracking & Reporting User Guide*.

# Slide 10 – IMb Tracing FTP Servers from Subscriptions



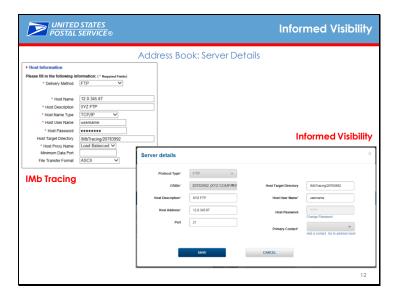
• All FTP servers from your active IMb Tracing subscriptions are migrated to IV. Your IV subscriptions will send data to these servers just as in IMb Tracing, and these servers are added to your IV address book.

#### Slide 11 – IV Address Book Servers



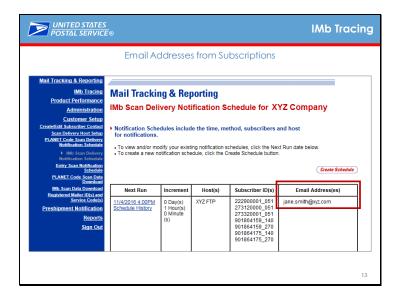
 The migrated FTP servers are available in your IV address book under Address Book > Server > Your Servers.

#### Slide 12 - IV Address Book Server Details



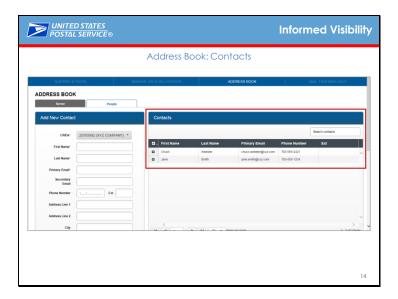
- The information for an IMb Tracing server is migrated as-is to your IV address book.
- The Host Name field in IMb Tracing is the Host Address in IV.
- You do not have to specify the Host Name Type or Host Proxy Name in IV.
- The **Minimum Data Port** field in IMb Tracing is the **Port** field in IV. In IV, this value defaults to 21. If this field was null in IMb Tracing, the value is 21 in IV.
- In IV, you select the **File Transfer Format** (to receive a zipped or unzipped file) when creating a one-time query or data feed instead of setting it for the server in the address book.
- FTP servers in IV require a Primary Contact. Your IMb Tracing servers are migrated without this, but you are required to select a Primary Contact if you make any changes to this server in IV.

## Slide 13 – IMb Tracing Email Addresses from Subscriptions



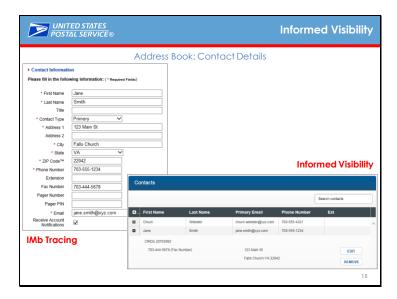
• All email addresses selected to receive success/failure notifications for your IMb Tracing subscriptions are migrated to IV. Your IV subscriptions will send notifications to these email addresses, and these email addresses are also added to your IV address book.

## Slide 14 – IV Address Book Contacts



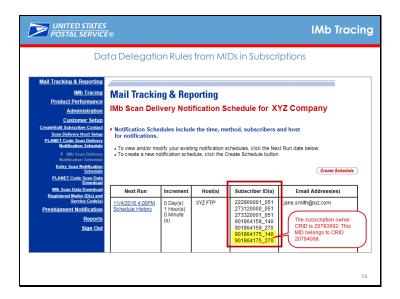
The migrated contacts are available in your IV address book under Address Book > People >
Contacts.

#### Slide 15 - IV Address Book Contact Details



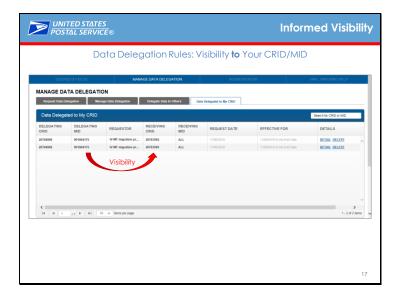
- The information for your IMb Tracing contacts is migrated as-is to your IV address book.
- The **Title**, **Contact Type**, **Pager Number**, and **Pager PIN** fields from IMb Tracing are not used in IV.
- Having the **Receive Account Notifications** box checked in IMb Tracing does not impact a contact's ability to receive IV notifications.
- IV has a field to save a **Mobile Number** for a contact, if desired.

#### Slide 16 - Data Delegation Based on IMb Tracing Subscriptions



- In addition to migrating your subscriptions, data delegation rules and routing code mappings are created in IV as needed to provide the same mail tracking visibility to your Customer Registration ID (CRID) in IV as you have in your IMb Tracing subscriptions.
- For each MID that is part of an active IMb Tracing subscription but does **not** belong to the IMb
  Tracing subscription owner CRID, a data delegation rule is created in IV to provide visibility of that
  MID to the IV subscription owner CRID. The Delegating CRID/MID has ownership of the data
  delegation rule, meaning that CRID/MID can modify the delegation rule as needed.

#### Slide 17 – IV Data Delegation Rules: Visibility to Your CRID/MID



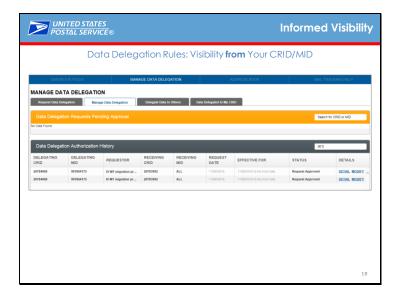
- Data delegation rules created during the migration that provide visibility **to** your CRID are available under **Manage Data Delegation** > **Data Delegated to My CRID**.
- Data delegation rules created during the migration have "IV MT migration process" as the Requestor.
- A rule that is providing visibility to you has your CRID identified as the Receiving CRID.
- Data delegation rules created during the IMb Tracing migration are from a Delegating MID to a Receiving CRID (MID to CRID).
  - When data is delegated to an entire CRID, the Receiving MID is "ALL".
  - This means the Receiving CRID, and any MIDs belonging to that CRID, have visibility of the Delegating MID.
- You have two separate data delegation rules in IV for each Delegating MID.
  - One data delegation rule provides visibility of pieces from the Delegating MID to your CRID (the Receiving CRID).
  - A second data delegation rule provides visibility of **bundles** from the Delegating MID to your CRID (the Receiving CRID).

# Slide 18 – IV Data Delegation Rule Details: Visibility to Your CRID/MID



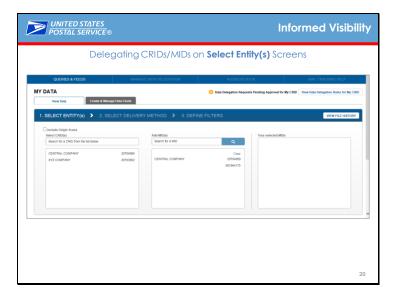
- Data delegation rules created during the migration:
  - Allow visibility of all available data attributes for the given mail object type
  - Automatically allow visibility for actual, logical, and assumed handling events
  - Do not have an end date by default

#### Slide 19 – IV Data Delegation Rules: Visibility From Your CRID/MID



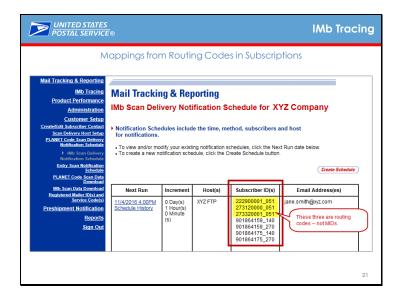
- If another CRID received data for your MID in an IMb Tracing subscription, data delegation rules are created in IV during the migration to provide the Receiving CRID with visibility of that MID. Because your CRID is the owner of the Delegating MID, your CRID maintains ownership of that data delegation rule, meaning your CRID can modify that rule as needed.
- Data delegation rules created during the migration that provide visibility **from** your CRID/MID are available under **Manage Data Delegation** > **Manage Data Delegation** > **Authorization History**.
- Data delegation rules created during the migration have "IV MT migration process" as the Requestor.
- A rule that is providing visibility from you has your CRID or MID identified as the Delegating CRID or MID.
- Data delegation rules created during the IMb Tracing migration are from a Delegating MID to a Receiving CRID (MID to CRID).
- You have two separate data delegation rules in IV for each Receiving CRID.
  - One data delegation rule provides visibility of pieces from your MID (the Delegating MID) to the Receiving CRID.
  - A second data delegation rule provides visibility of **bundles** from your MID (the Delegating MID) to the Receiving CRID.

#### Slide 20 - IV Delegating CRIDs/MIDs on Select Entity(s) Screens



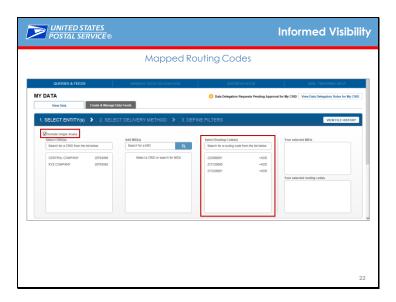
- The **Select Entity(s)** screen displays when you are creating a one-time query or data feed. This is where you indicate which CRIDs, MIDs, routing codes, and STIDs you want to receive mail tracking data for.
- By default, this screen displays 1) the CRIDs for which you have the IV service and 2) any Delegating CRIDs from data delegation rules providing visibility **to** your CRID/MID.
- MIDs are not listed in the **Add MID(s)** area by default. However, if you select a CRID to the left, that CRID appears in the **Add MID(s)** area with any of the MIDs you have visibility to listed beneath.
  - If you have the IV service for the selected CRID, all MIDs that belong to the selected CRID display.
  - If one or multiple MIDs belonging to the selected CRID were delegated to your CRID or MID, only those MIDs that were delegated display.
  - If an entire CRID was delegated to your CRID or MID, all MIDs that belong to the selected CRID display.
- In the example on the slide, a MID belonging to CRID 20784068 has been delegated to CRID 20783992. To perform a one-time query to receive data for the delegated MID (901864175), you would first select Central Company's CRID 20784068. When the Add MID(s) box populates, you would see the delegated MID 901864175 listed under the CRID it belongs to CRID 20784068 not under the CRID it was delegated to (CRID 20783992). You would click the MID number to select it for the query.

# Slide 21 – Routing Code Mappings from IMb Tracing Subscriptions



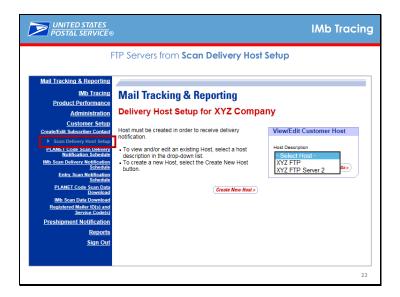
• During the migration, for each Reply Mail routing code that is part of your active IMb Tracing subscription, a routing code mapping is created in IV to provide your CRID with visibility of that routing code in IV.

# Slide 22 – IV Mapped Routing Codes



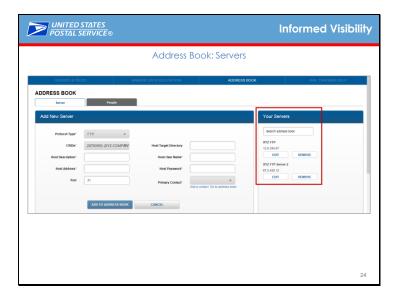
- Routing codes that are mapped to your CRID are displayed if you select **Include Origin Scans** on the **Select Entity(s)** screen when creating a one-time query or data feed.
- You cannot modify the routing codes that are mapped to your CRID(s). To add or remove a routing code mapping, contact the <a href="IV Help Desk">IV Help Desk</a>.
- If a routing code is mapped to a MID or CRID that is then delegated to your CRID, you will not have visibility of that routing code through the delegation. You would need to contact the IV Help Desk and request the routing code also be mapped to your CRID to receive visibility of that routing code. (Note: If a routing code is mapped to multiple CRIDs, all of those CRIDs have visibility of that routing code.)

# Slide 23 – IMb Tracing FTP Servers



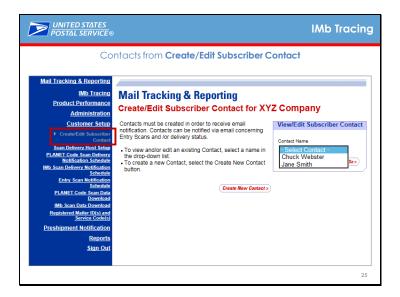
• All FTP servers from the **Scan Delivery Host Setup** section of IMb Tracing are migrated to IV with their existing settings.

#### Slide 24 – IV Address Book Servers



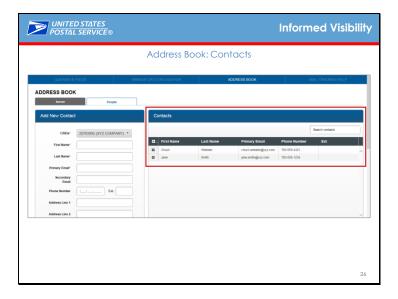
 The migrated FTP servers are available in your IV address book under Address Book > Server > Your Servers.

## Slide 25 - IMb Tracing Contacts



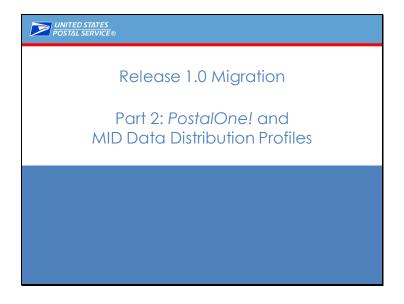
• All contacts from the Create/Edit Subscriber Contact section of IMb Tracing are migrated to IV.

## Slide 26 – IV Address Book Contacts



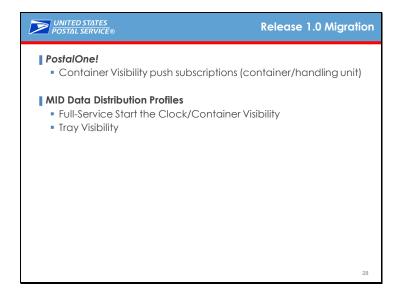
The migrated contacts are available in your IV address book under Address Book > People >
Contacts.

Slide 27 - Part 2: PostalOne! and MID Data Distribution Profiles



Note: Minor changes may be made to the IV user interface before Release 1.0 National Rollout.

#### Slide 28 - Release 1.0 Migration

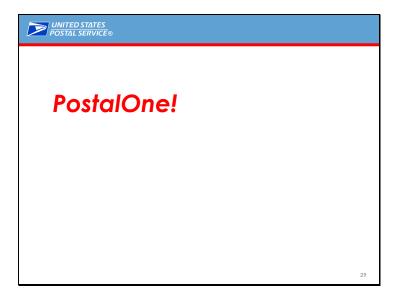


The following information is being migrated from *PostalOne!* and the MID Data Distribution Profiles to the IV application:

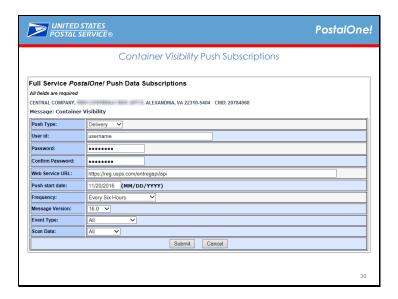
- PostalOne!
  - Container Visibility push subscriptions (push subscriptions that receive container and handling unit mail tracking data)
- MID Data Distribution Profiles
  - Full-Service Start the Clock/Container Visibility Data Distribution Profiles
  - Tray Visibility Data Distribution Profiles

Details are provided on the following slides.

## Slide 29 - PostalOne!

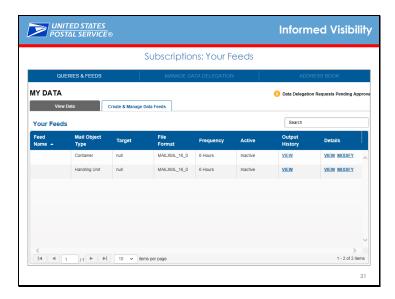


#### Slide 30 - PostalOne! Container Visibility Push Subscriptions



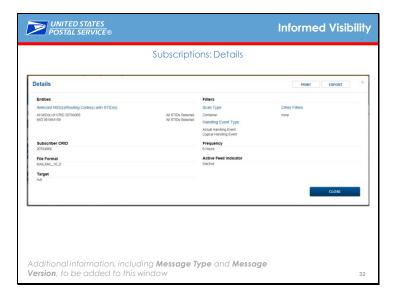
- Your active **Container Visibility** push subscriptions from *PostalOne!* migrate to IV with their existing settings.
- IV will send mail tracking data to the same web service, at the same frequency, and with the same Mail.XML™ version as indicated in *PostalOne!*.
- You will receive data for the same CRID as indicated in your *PostalOne!* subscriptions.
- Note: Start-the-Clock Visibility push subscriptions will be migrated in a later IV release.

#### Slide 31 - IV Subscriptions



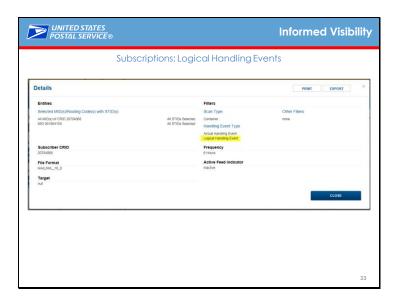
- Your migrated *PostalOne!* subscriptions appear in IV under **Queries & Feeds > Create & Manage Data Feeds > Your Feeds**.
- If your *PostalOne!* subscription received both container and handling unit data, you have two separate subscriptions in IV.
  - In IV, a subscription can only receive data for one mail object type.
  - Therefore, the *PostalOne!* subscriptions that received both container and handling unit data are broken into two IV subscriptions – one for containers and one for handling units – during the migration.

#### Slide 32 – IV Subscription Details



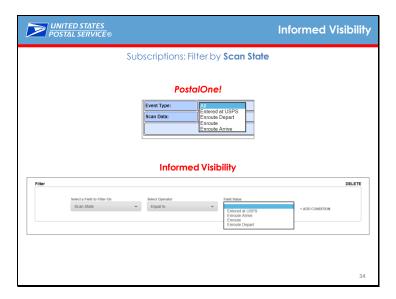
- Subscriptions are set to "inactive" when migrated. Before National Rollout, you will be asked to select a desired subscription activation date.
- Data comes from IV in the same format as it did from PostalOne! either a Mail.XML ContainerVisibilityDelivery message or ContainerVisibilityNotification message.
- Notice the **Target** displays "null". The **Target** is the descriptive name of the web service the Mail.XML message is sent to for this subscription.
  - PostalOne! does not provide a field to name a web service, although IV requires a web service to have a descriptive name in the IV address book.
  - When your web service is migrated from *PostalOne!* to IV, the descriptive name for the web service is left blank. Therefore, when viewing the details for a data feed, the **Target** field displays "null".
  - If you make an update to the web service in IV, you are required to provide a descriptive name, which would then populate here under **Target**.

## Slide 33 – IV Subscriptions: Logical Handling Events



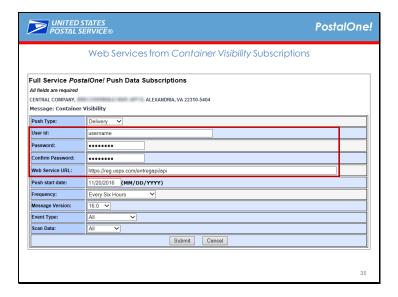
- Logical handling events are automatically included in all subscriptions migrated to IV.
- For Release 1.0, logical handling events are only available for pieces. However, including logical
  handling events in all migrated subscriptions prevents you from having to make updates to your
  subscriptions as additional logical handling events are provided for bundles, handling units, and
  containers.

#### Slide 34 - IV Filter by Scan State



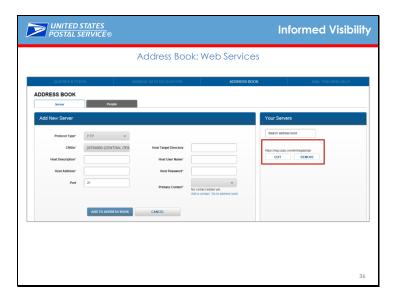
- In PostalOne!, you could select an **Event Type** to filter data in a Container Visibility subscription.
- When the IV Team reviewed all of the active *PostalOne!* Container Visibility subscriptions, the **Event Type** selection was "All" for every subscription. Therefore, migrated subscriptions in IV are not filtered by this attribute.
- If you would like to filter an IV subscription by this attribute, add a filter for the **Scan State** attribute, which is the IV equivalent of **Event Type**.

### Slide 35 - PostalOne! Web Services



• Web service URLs and information from your active *PostalOne!* Container Visibility push subscriptions are migrated to IV. Your IV subscriptions will send data to these web services just as in *PostalOne!*, and these web services are added to your IV address book.

#### Slide 36 - IV Address Book Web Services



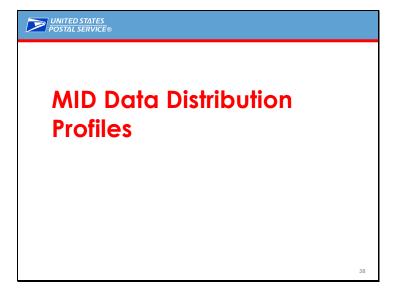
- The migrated web services are available in your IV address book under **Address Book** > **Server** > **Your Servers**.
- In this list, the web service URL displays. Normally, a descriptive name of the web service appears above the URL (e.g., Central Company Web Service).
  - PostalOne! does not provide a field to name a web service, although IV requires a web service to have a descriptive name in the IV address book.
  - When your web service is migrated from *PostalOne!* to IV, the descriptive name for the web service is left blank. Therefore, a descriptive name does not appear in the IV address book above the web service URL.
  - If you make an update to the web service in IV, you are required to provide a descriptive name, which would then populate here above the web service URL.

#### Slide 37 - IV Address Book Web Service Details



- The **User id**, **Password**, and **Web Service URL** fields from your *PostalOne!* Container Visibility push subscriptions are migrated as-is to your IV address book.
- The **Web Service Description** field is blank in IV for migrated web services.
  - PostalOne! does not provide a field to name a web service, although IV requires a web service to have a descriptive name.
  - When your web service is migrated from *PostalOne!* to IV, the descriptive name for the web service is left blank.
  - If you make an update to the web service in IV, you are required to provide a descriptive name, which would then populate here in the Web Service Description field.
- The **Push Type**, **Frequency**, **Message Version**, and **Scan Data** (mail object type) fields from *PostalOne!* are not displayed in your IV address book. Instead, these fields appear in a migrated subscription's details in IV.

# Slide 38 – MID Data Distribution Profiles

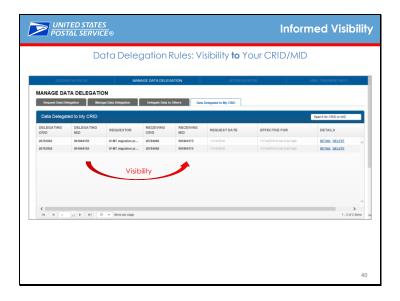


## Slide 39 - Data Delegation Based on MID Data Distribution Profiles



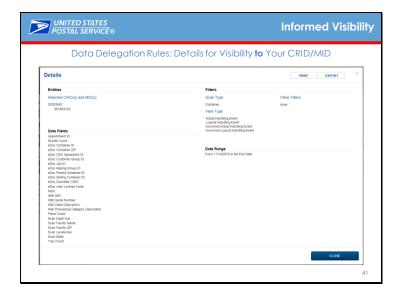
- During the migration, data delegation rules are created in IV based on MID Data Distribution Profiles. The IV data delegation rules provide the same mail tracking visibility in IV as you had in *PostalOne!*.
- For each Full-Service Start the Clock/Container Visibility Data Distribution Profile where **Other** is selected and a **Recipient** is defined, a data delegation rule is created in IV to provide container visibility from the Delegating MID to the Receiving MID. In the example on the slide, the XYZ Company's MID is the Delegating MID, and the Central Company's MID is the Receiving MID.
- For each Tray Visibility Data Distribution Profile where **Other** is selected and a **Recipient** is defined, a data delegation rule is created in IV to provide handling unit visibility from the Delegating MID to the Receiving MID.
- The Delegating CRID/MID has ownership of the data delegation rule in IV, meaning that CRID/MID can modify the delegation rule as needed. In the example on the slide, XYZ Company would retain ownership of the data delegation rule in IV.

### Slide 40 – IV Data Delegation Rules: Visibility to Your CRID/MID



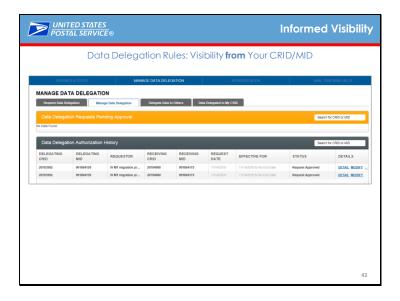
- Data delegation rules created during the migration that provide visibility **to** your CRID are available under **Manage Data Delegation** > **Data Delegated to My CRID**.
- Data delegation rules created during the migration have "IV MT migration process" as the Requestor.
- A rule that is providing visibility to you has your CRID identified as the Receiving CRID.
- Data delegation rules created during the MID Data Distribution Profile migration are from a
  Delegating MID to a Receiving MID (MID to MID). This means the Receiving MID has visibility of the
  Delegating MID.
- If both container **and** handling unit data were delegated to your MID as the Recipient, you see two separate data delegation rules in IV for each Delegating MID.
  - One data delegation rule provides visibility of containers from the Delegating MID to your MID (the Receiving MID).
  - A second data delegation rule provides visibility of handling units from the Delegating MID to your MID (the Receiving MID).
- If only container **or** handling unit data was delegated to your MID as the Recipient, you see one data delegation rule in IV for each Delegating MID.

# Slide 41 – IV Data Delegation Rule Details: Visibility to Your CRID/MID



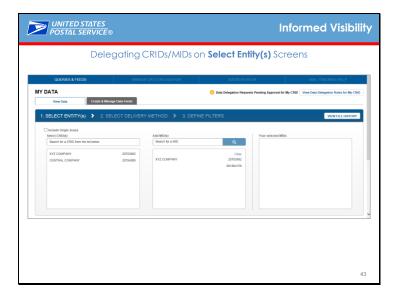
- Data delegation rules created during the migration:
  - Allow visibility of all available data attributes for the given mail object type
  - Automatically allow visibility for actual, logical, and assumed handling events
  - Do not have an end date by default

### Slide 42 – IV Data Delegation Rules: Visibility From Your CRID/MID



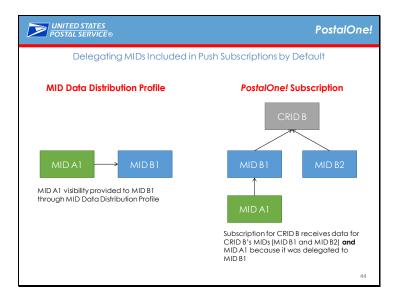
- Data delegation rules created during the migration that provide visibility from your CRID/MID will be available under Manage Data Delegation > Manage Data Delegation > Data Delegation Authorization History.
- If your MID was delegated to a Receiving MID through a MID Data Distribution Profile, data delegation rules are created in IV during the migration to provide the Receiving MID with visibility of your MID.
- Because your CRID is the owner of the Delegating MID, your CRID maintains ownership of that data delegation rule, meaning your CRID can modify that rule as needed.
- Data delegation rules created during the migration have "IV MT migration process" as the Requestor.
- A rule that is providing visibility from you has your CRID or MID identified as the Delegating CRID or MID.
- Data delegation rules created during the MID Data Distribution Profile migration are from a Delegating MID to a Receiving MID (MID to MID).
- If both container **and** handling unit data were delegated from your MID to another MID, you see two separate data delegation rules in IV for each Receiving MID.
  - One data delegation rule provides visibility of containers from your MID (the Delegating MID) to the Receiving MID.
  - A second data delegation rule provides visibility of handling units from your MID (the Delegating MID) to the Receiving MID.
- If only container **or** handling unit data was delegated from your MID to another MID, you see one data delegation rule in IV for each Receiving MID.

### Slide 43 – IV Delegating CRIDs/MIDs on Select Entity(s) Screens



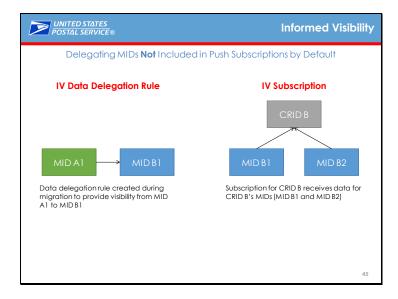
- The **Select Entity(s)** screen displays when you are creating a one-time query or data feed. This is where you indicate which CRIDs and MIDs you want to receive mail tracking data for.
- By default, this screen displays 1) the CRIDs for which you have the IV service and 2) any Delegating CRIDs from data delegation rules providing visibility **to** your CRID/MID.
- MIDs are not listed in the **Add MID(s)** area by default. However, if you select a CRID to the left, that CRID appears in the **Add MID(s)** area with any of the MIDs you have visibility to listed beneath.
  - If you have the IV service for the selected CRID, all MIDs that belong to the selected CRID display.
  - If one or multiple MIDs belonging to the selected CRID were delegated to your CRID or MID, only those MIDs that were delegated display.
  - If an entire CRID was delegated to your CRID or MID, all MIDs that belong to the selected CRID display.
- In the example on the slide, a MID belonging to CRID 20783992 has been delegated to CRID 20784068. To perform a one-time query to receive data for the delegated MID (901864159), you would first select XYZ Company's CRID (20783992). When the Add MID(s) box populates, you would see the delegated MID 901864159 listed under the CRID it belongs to CRID 20783992 not under the CRID it was delegated to (CRID 20784068). You would click the MID number to select it for the query.

## Slide 44 – Delegating MIDs in *PostalOne!* Subscriptions



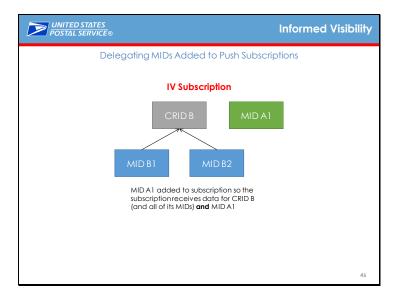
- In *PostalOne!*, a push subscription for a CRID would receive data for 1) all of that CRID's MIDs **and** 2) any MIDs delegated to that CRID's MIDs by MID Data Distribution Profiles.
- In the example on the slide, MID A1 is delegated to MID B1 through a MID Data Distribution Profile.
   Therefore, the *PostalOne!* Container Visibility push subscription for CRID B receives data for CRID B's
   MIDs (MID B1 and MID B2) because those MIDs belong to the CRID and MID A1 because it was
   delegated to MID B1, which belongs to CRID B.

## Slide 45 – Delegating MIDs in IV Subscriptions



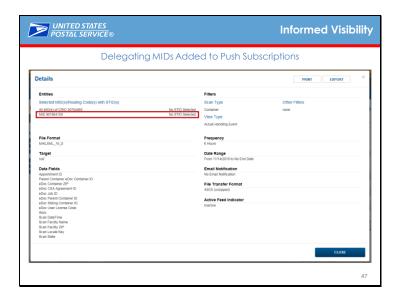
- During the migration, data delegation rules are created in IV based on MID Data Distribution Profiles to provide the same visibility.
- However, an IV push subscription for a CRID would only receive data for all of that CRID's MIDs. An IV subscription does not include any Delegating MIDs by default.
- In the example on the slide, MID A1 is delegated to MID B1 in IV through a data delegation rule. The IV subscription for CRID B receives data for CRID B's MIDs (MID B1 and MID B2) because those MIDs belong to the CRID. However, this subscription does **not** receive data for MID A1 by default.

## Slide 46 - Delegating MIDs Added to IV Subscriptions



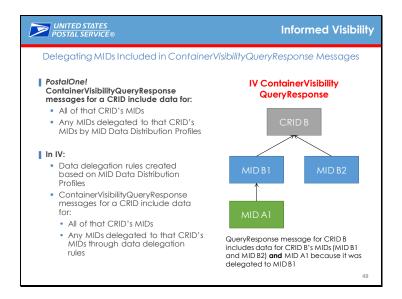
- So that IV provides the same visibility for migrated subscriptions as provided in *PostalOne!*, migrated Container Visibility push subscriptions are updated in IV to include any Delegating MIDs that had been delegated to the subscription owner CRID's MIDs through MID Data Distribution Profiles.
- In the example on the slide, MID A1 is added to the migrated subscription in IV so that the subscription receives data for CRID B, which includes all of its MIDs, and receives data for MID A1.

## Slide 47 - Delegating MIDs Added to IV Subscriptions



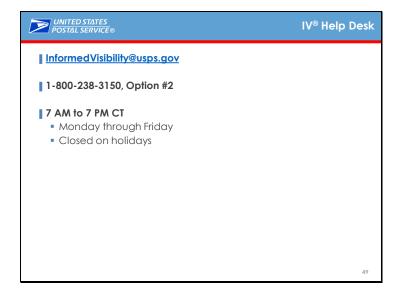
- In IV, the **Details** for a migrated subscription where Delegating MIDs were added to provide the same visibility as *PostalOne!* appears as the example on the slide.
- In the example on the slide, MID 901864159 was delegated to a MID belonging to CRID 20784068 through a MID Data Distribution Profile. During the migration, MID 901864159 was added to this migrated subscription so the IV subscription receives data for CRID 20784068 (and all of its MIDs) as well as MID 901864159.
- Note: MIDs delegated through MID Data Distribution Profiles are only being added to migrated
   *PostalOne!* subscriptions. If you create a one-time query or new subscription in IV to receive data for
   a CRID or MID, any CRIDs or MIDs delegated to that CRID or MID would not be included by default.
   You would need to add the Delegating MID or CRID to the selected entities for that query or
   subscription.

## Slide 48 - Delegating MIDs Included in IV ContainerVisibilityQueryResponse Messages



- In *PostalOne!*, a ContainerVisibilityQueryResponse message for a CRID would include data for 1) all of that CRID's MIDs **and** 2) any MIDs delegated to that CRID's MIDs by MID Data Distribution Profiles.
- There are no subscriptions to migrate to IV for pull messages.
  - However, data delegation rules are still created in IV based on MID Data Distribution Profiles.
  - So that IV provides the same visibility as provided in *PostalOne!*, an IV
     ContainerVisibilityQueryResponse message for a CRID includes data for 1) all of that CRID's
     MIDs and 2) any MIDs delegated to that CRID's MIDs through data delegation rules. This
     happens by default without any necessary user action.
- In the example on the slide, MID A1 was delegated to MID B1 through a MID Data Distribution
  Profile, and a data delegation rule is created in IV to provide this same visibility. The IV
  ContainerVisibilityQueryResponse message for CRID B would include data for CRID B's MIDs (MID B1
  and MID B2) because those MIDs belong to CRID B and MID A1 because it was delegated to MID B1,
  which belongs to CRID B.

## Slide 49 – IV Help Desk



Contact the IV Help Desk at the USPS National Customer Support Center (NCSC) for any questions regarding the migration to IV:

- InformedVisibility@usps.gov
- 1-800-238-3150, Option #2

The IV Help Desk is available 7 AM to 7 PM CT, Monday through Friday. The IV Help Desk is closed on holidays.